

## Standard Chartered Bank protects assets with Access Control system

*When the Standard Chartered bank made the decision to control any security threats to its staff, customers and property, they chose an Access Control system, supplied by Norbain SD Ltd., to tackle the job. Results are good and the bank is secure in the knowledge that access is being effectively controlled throughout the premises.*



Standard Chartered has a history of over 150 years in banking and is in many of the world's fastest-growing markets. It has an extensive global network of over 1,200 branches (including subsidiaries, associates and joint ventures) in over 50 countries in the Asia Pacific Region, South Asia, the Middle East, Africa, the United Kingdom and the Americas. It is listed on both the London Stock Exchange and the Hong Kong Stock Exchange and is consistently ranked in the top 25 among FTSE-100 companies by market capitalisation.

At the head office in Sri Lanka, Harshan Jayasinghe, Head of Strategic Sourcing, Security & Business Continuity Planning, wanted a means by which to ensure the safety of staff, customers and property within the premises. Additionally, there was a requirement to restrict the access of personnel to different departments in the building and keep a record of who had requested access to which areas.

Based on their reputation in the region, Mr Jayasinghe called in Safrex International (Pvt) Ltd to help him decide on the best way to achieve these objectives. "We wanted an installer with unquestionable integrity that had experience with the latest technology and, just as importantly, with the banking industry," says Mr Jayasinghe. "Safrex met these requirements and were a great help with taking us through the different options available to us."

On Safrex's recommendation, Mr Jayasinghe decided on an Access Control system consisting of Paxton Access equipment. In all, 44 readers – an entry and exit reader on each door – were installed over the five floors of the building. NET2 Prox ISO proximity cards are assigned to individual personnel and programmed to allow access to designated areas. Cards can also be given out to visitors, allowing them access to required departments.



The bank also wanted to be able to monitor who was using which areas, so Net2 professional software, with a time and attendance function, was installed. Net2 is an intuitive Windows based software that allows for event reporting and can organise and report up to 10,000 users and hundreds of doors.

The system is used by an authorised officer who is responsible for managing Access Control within the main office premises. On the approval of Department Heads and the Head of Security, access is granted to individual staff members to authorised areas according to time bands. Records of these requests are maintained centrally for audit purposes.

Should an employee lose their card, or a visitor leave the site with one, the system can be immediately updated to remove all

access permissions from the card. A new card can then be assigned as necessary. "The ability to render a missing card unusable gives us instant control over the situation and removes any threat of someone using that card to gain unauthorised access," says Mr Jayasinghe.

To ensure that the system runs reliably, no-matter what, Safrex have built in a 48 hour battery back up to the system. Additionally, they provide 24-hour assistance with on-site attendance guaranteed within the hour. "The service we offer doesn't just end with the installation," says Udith Mahapatuna, Director for Safrex. "For a client in the financial industry, it's imperative that we support the system and provide them with the reassurance they need." Understandably proud of the reputation they've achieved, he continues, "We've earned our reputation by providing the best security solutions, using only high quality equipment, supported by an after sales service that is second to none."

An essential part of the service they offer comes from a close relationship with distributor Norbain SD Ltd. "We started working with Norbain in 2003 and have found that they offer the best quality equipment, fantastic service and great value for

money,” says Mr Mahapatuna. “Their attitude toward their customers, particularly in the area of after sales care, is a key element in our strong relationship with them.”

Norbain’s fast delivery times also helped Safrex complete the installation, including the concealment of all cables, in under a month. This was a feat in itself considering all work had to be carried out without disrupting staff working at the bank. “We’re particularly pleased that we were able to provide the bank with a hi-tech solution that will significantly reduce, if not eliminate, any threats to their security, all within such a short space of time,” says Mr Mahapatuna.

Interestingly, when staff started using the system, there were complaints that their access to certain departments was being restricted. As it turned out, they were never supposed to have access to these areas, a situation that the Paxton system soon resolved. “We’re very pleased that we’ve been able to restrict unnecessary movement within the building,” says Mr Jayasinghe. “There is a growing threat developing in the industry to both equipment and information. We understand this threat and have implemented these measures to help prevent unauthorised access as well as recording when, where and by whom it has been attempted.”

“As well as improving security and peace of mind, we’ve been able to make significant cost savings as we no longer have to rely on using floor security guards,” concludes Mr Jayasinghe.

### **About Safrex International (Pvt) Ltd**

Safrex was established in 1989 and has since become the number one security system provider in Sri Lanka. Customers include all major banks and all leading government and private organisations. Today, Safrex is a pioneer in providing security, Access Control and CCTV systems to all parts of the island and enjoys a 75% market share in the country.

Their staff are recognised as highly experienced security experts who have the ability to evaluate, design and maintain all types of security systems. They are proud not to make any compromises on quality and effectiveness of systems, a philosophy which has been instrumental in their rise to their current position in the field.

[www.safrex.net](http://www.safrex.net)